



ITIMS Drag and Drop Email plugin

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Revision History

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1 Objective

The objective of this document is to show users how to install Email drag and drop plugin on their computer. Once the plugin is installed, the users will be able to drag and drop emails from Microsoft Outlook to ITIMS document attachment screen.

Note:

Administrator access is required for installation. So, please contact your site admin to perform the below install

2 Install Email drag and drop plugin

2.1 Download the plugin zip file

The zip file containing the plugin can be downloaded from the ITIMS2 home page (<http://itims2.scgts.com>) by clicking the highlighted link below under the “Downloads” section. After downloading the file, extract the zip file.

iTIMS2 • iTIMS2 Production • iTIMS2 Test	Tools • SCGTS Issue Log
SC Tubular Management System (SCTMS) • SCTMS	Downloads • JRE • iTIMS2 WebUtil • iTIMS Drag and Drop Email plugin
Documents • RSA Fob Resync Procedure • iTIMS2 Client Setup • Issue Log Help • iTIMS2 WebUtil Setup • Resetting iTIMS/SCTMS Password • Disable Java out-of-date Popup • iTIMS Drag and Drop Email plugin Setup (New)	Announcements 07.19.2016 - In addition to current configuration requirements, iTIMS2 is now certified for use with IE 11 on Windows 10. 07.12.2016 - Please reset your iTIMS/SCTMS password if you have not done so already. For details, please refer to the "Resetting iTIMS/SCTMS Password" link under Documents section.

2.2 Install the plugin

Open a command prompt in administrator mode and execute the command listed below

Note: Please contact SCGTS Helpdesk at helpdesk@scgts.com to get the "License Key" required for the install

To install 64bit plugin:

```
msiexec /i ddaddin64.msi /qn /I* itimsemailplug.log DDADDIN_LICENSE="please contact SCGTS Help Desk for license key"
```

To install 32bit plugin:

```
msiexec /i ddaddin32.msi /qn /I* itimsemailplug.log DDADDIN_LICENSE=" please contact SCGTS Help Desk for license key "
```

Check the "itimsemailplug.log" file and make sure there are no errors.

2.3 Restart your machine

After the plugin is installed, please restart your machine. Now you should be able to drag and drop emails to ITIMS document attachment screen.

3 Contacts

Please contact the SCGTS Helpdesk at helpdesk@scgts.com with any questions or issues.